MARPAT BV

Repair form

Fill in this form, print it and put it in the box with the device.

SEND TO

Marpat bv
Ondernemingenstraat 3, office 2
8630 Veurne
Belgium

+32 471 933 441 · info@marpat.be

1. Your details

Company

VAT number

Contact person

Your reference / PO number

Street and number

Postcode and town

Country

Phone

Email

2. Return address — *only if the device must go back to a different address*

Name / company

Street and number

Postcode and town

Country

3. Device

Brand	Type / part number	Serial number	Qty

4. What is the problem?

Error code or message, when does the fault occur, what has already been tried, which machine does the device come from?

5. How urgent?

☐ **Not urgent** — We send you a quotation first. No cure, no pay: if you do not accept it, you pay nothing, not even for the diagnosis. Only transport is charged.

☐ **Urgent (a few days)** — Your device gets priority; allow a few days. Here too, we send you a quotation first (no cure, no pay). Transport is charged.

☐ **ASAP: start right away** — We start immediately, without a quotation. All hours worked, parts used and transport are charged, even if the device turns out to be beyond repair (art. 18 of our terms and conditions).

Transport is always charged, except in the Veurne area: there, collection and delivery are free.

Date

Name

Pack circuit boards in an antistatic bag and a sturdy box.

We use your details only for this job (see our privacy policy at www.marpat.be).